



GUARDSMARK®

Guardsmark, Inc.
22 South Second Street
Memphis TN 38103-2695
901 522 6000

Dr Sandra E Peiser
Vice President

September 14, 2000

Letter of Commendation

Rick Martin
4524 NE 89th
Portland, OR 97220

Dear Mr. Martin,

We were thrilled to learn from Sarah Rom, Building Manager with Spieker Properties, of your high degree of professionalism and dedication shown by stopping the theft of tenant property at Benjamin Franklin Plaza.

Benjamin Franklin Plaza is a highly valued client of Guardsmark, and the fact that a client representative would take the time and effort necessary to recognize the achievements of a Guardsmark employee makes us all proud. Your performance is yet another example of Guardsmark's unparalleled level of service within the industry.

On behalf of the Awards Committee, let me add my congratulations to those of Ms. Rom on a job well done.

Sincerely,

Dr. Sandra E. Peiser
Awards Committee Chairperson